



lifestyle
by homecare services

Making a Complaint about our Service?



All of your feedback is important to us.



If you are unhappy with our Service, you can contact your allocated Branch.

0300 124 5004



A member of our office staff will endeavour to resolve your grievance within 28 days.



Unsatisfied with the Outcome?

Escalate your grievance to Jodie Nolan at our Head Office.

0300 124 5004

jodie@lifestyle-homecare.co.uk



Jodie will endeavour to resolve your grievance within 28 days.



Unsatisfied with the Outcome?

Escalate your grievance by contacting CQC on 0300 061 6161 or alternatively you can escalate your grievance to the Ombudsman on 0300 061 0614