COMPANY NEWSLETTER

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lifestyle by homecare services

JANUARY 2026

Well wishes to the absolute star Joyce! Joyce is one of our oldest service users at 104 years old! Flowers from all the Waterfoot Team to brighten her day, hopefully as much as she does ours!



NEWS

We are super proud to say that Bury have received a 'Good' rating from CQC. We have received some amazing feed back and extend our thanks to all the Team for being so amazing every single day! Full report available HERE

Mackenzie completed her NVQ level 5 in Leadership & Management Well done Mackenzie!!

Well done to Anna Dobson has completed her NVQ!!

Leave Us Feedback HERE Or Scan The QR Code

COMPLIMENTS

Some of our recent thanks

- **Fylde:** We want to extend a massive thank you to **Rose G & Edward** see **>>**
- **Bury:** KS & family are very pleased with the care being provided and very impressed with **Veronica** who they said has KS in fits of laughter, they also said how good Veronica is with KS and she does her job very well. Thank you.
- LH said she couldn't say enough lovely things about **Toni**, how grateful she will always be for the care , consideration & compassion Toni showed to SC, she will always be grateful for all Toni did.
- **Trafford:** BH's Wife phoned office to inform us how wonderful **all carers** have been and how polite they all are.

WELCOME TO OUR NEWEST TEAM MEMBERS

Bury welcome Sifiso, Maria, Erin and Megi

Welcome Annet to the Fylde Team!



SHOUTOUTS

A Huge Thank You to Rose G and Edward – True Lifesavers

We want to extend a massive thank you to Rose G and Edward for their quick thinking and outstanding actions last night.

While in a communal area, they came across a gentleman—who isn't part of our service—collapsed and unresponsive. Without hesitation, Rose and Edward immediately began CPR, retrieved the defibrillator from Booths, and worked together to keep him alive until paramedics arrived and took over. Their calm, decisive response made all the difference. We are incredibly proud of them both. Amazing work thank you xx

Rose and Edward were personally thanked by the mayor, check our facebook for pictures!

Allison at Fylde and Wyre office has not smoked since mid December. This is a massive achievement for Allison. Well done!!

CHECK THIS OUT

Here are a few links we think you'll find useful:

- Our Latest Blogs
- Leave a Review
- Mileage Form
- Policies



We are recruiting!
Apply Now
HERE
Or Scan The QR Code

CARER OF THE MONTH NOMINEES

Jordan Agbonkhese
Bury

Prajwal Venkatareddy
Trafford

Olivia Boothman
Waterfoot

Ania Kilmeck
Lancaster

Rose Geraghty & Edward Edomwonyi
Fylde and Wyre

THANK YOU FOR ALL YOUR ONGOING HARD WORK

POLICY OF THE MONTH

FIRE SAFETY

Click Here To Open The Policy



LEADER OF THE MONTH

Ryan Godwin

Thank you so much from everyone at Lifestyle